How to determine if you want your Softener Loaded or Un-Loaded

If your Softener is going to be installed in an area that is easy for you to access, (Such as your Garage or Well House) then shipping your Softener "Loaded" would save you from having to Load the Resin in the Resin Tank.

If your Softener is going to be installed in an area that is harder for you to access, (Such as a Crawl Space) then having the Softener shipped "Un-Loaded" would be the better choice as you would Load the Resin in the Resin Tank, at the point where it will be installed.